

To our FCC:

I am writing to petition for FCC denial of the purchase of T-Mobile by AT&T (referring to DA 11-799 and WT Docket No. 11-65).

I am a current T-Mobile customer and have been for several years. In addition, I work for neither AT&T nor T-Mobile nor anyone affiliated with them; I am writing today as a concerned American citizen and consumer. As a long time customer of T-Mobile (and having a fair knowledge of AT&T's cellphone options and policies both as a consumer and as a friend of an AT&T employee), I cannot help but to feel that this merger will diminish the quality of my T-Mobile cellphone service.

Unless AT&T legally commits itself to honoring all of T-Mobile's cellular plans and policies, both contract and prepaid, without discretion and allowing for renewal for a period of ten or more years, my wife and I will very likely suffer from reduced services.

AT&T has already stated in the news that T-Mobile customers will have to switch over to AT&T phones due to spectrum differences. This already is a disruption to the quality of service for current T-Mobile customers. I suspect that when this 'upgrade' is forced on T-Mobile customers, AT&T will also use that period to invalidate the terms of the prior T-Mobile plans in favor of their own less consumer-friendly policies and plans as they have also stated that this switch will require a new two-year contract.

I use a T-Mobile prepaid phone plan because I require very few minutes of cellular service per month. T-Mobile has a prepaid plan that allows a purchase of \$100 worth of cellular minutes to upgrade my prepaid plan to 'Gold' status. As long as I make at least a \$10 purchase within a year, my plan is renewed and stays in effect for another year from that purchase and my unused minutes do not expire. To my knowledge, AT&T offers no such plan. I expect this option will be eliminated if AT&T is given ownership of T-Mobile.

My wife's contracted plan allows her unlimited calls to any five defined numbers (cellular or land-line on any carrier) and several hundred minutes of calls per month to any other number. Though I believe this plan is no longer available for new purchase, T-Mobile (at least currently) allows her to renew this plan when her contract is up. Since the majority of her calls are to these five included numbers, this is a tremendous value to her. I believe AT&T has no such plan and I suspect her option to renew these terms will go away if AT&T takes over.

Our call quality with T-Mobile is always strong in our area and we do not suffer from disconnects. It would appear that the same cannot be said for AT&T (AT&T was the worst-rated cell phone provider, coming dead last in every single category according to Consumer Reports). In addition, our T-Mobile customer service has been more than acceptable. This has not been our experience with our AT&T land-line. Customer service for that line has been poor at best. In addition, the stories of the inner workings of AT&T passed along to me by acquaintances that work there have led me to dread what will happen to our good T-Mobile experiences if absorbed by AT&T.

Lastly, I'd like to ask the FCC to please do the right thing and consider the negative effects this will have on existing T-Mobile customers as well as the fact that it will eliminate one more competitor in the cellular market and move us one step closer to an AT&T/Verizon duopoly. I have read that AT&T spends enormous amounts yearly on lobbying and have been informed by those working for AT&T that it places quite a bit of pressure on its employees to donate to and speak out in support of its policies. I strongly urge the FCC to ignore the pressure of this lobbying in order to protect the consumers it was established to serve. Many feel - myself included - that AT&T is already too much of a monopoly as is and that its proposed acquisition of T-Mobile, if approved, will only make the cellphone market that much more limited for consumer choice.

Thank you for your time.